


Contact MDAA

 **Phone** 4927 0111
 **Fax** 4927 0114

Hearing or speech impaired? Call us via the National Relay Service on 133677



Need an Interpreter? Call the Telephone Interpreter Service on 131 450



Mail
Suite 3 Level 1
408 King Street
Newcastle West
NSW 2302



Email
mdaa@da.org.au



Address
Suite 3 Level 1
408 King Street
Newcastle West

www.mdaa.org.au

3/2011

ARABIC

إذا لم تستطع فهم هذه الوثيقة، الرجاء الاتصال بخدمة الترجمة الهاتفية على رقم ١٨٠٠ ٦٢٩ ٠٧٢ على رقم MDAA بـ ١٣١ ٤٥٠

CHINESE

如您看不懂此文件，請打電話給「電話翻譯服務台」(131 450) 請他們聯絡 MDAА 電話 1800 629 072。

CROATIAN

Ako ne razumijete ovaj dokument, molimo nazovite Službu prevoditelja i tumača (Translating and Interpreting Service) na 131 450 i zamolite da nazovu MDAА na 1800 629 072.

GREEK

Αν δεν καταλαβαίνετε αυτό το έγγραφο, σας παρακαλούμε να τηλεφωνήσετε την Τηλεφωνική Υπηρεσία Διερμηνέων (131 450) και να τους ζητήσετε να επικοινωνήσουν με το MDAА στο 1800 629 072.

HINDI

अगर आप इस कागज़ात को पढ़कर समझ नहीं पा रहे हैं तो कृपया टेलीफोन सहायक सेवा (१३१ ४५०) को फोन करें और उनसे एम डी ए (MDAA) को १८०० ६२९ ०७२ पर संपर्क करने को कहें।

ITALIAN

Se non comprendi questo documento, telefona al Servizio telefonico interpreti (131 450) chiedendo di essere messo in contatto con il MDAА al 1800 629 072.

KOREAN

만일 이 문서를 이해하지 못하시면, 전화 통역 서비스(131 450)에 전화하여 MDAА 1800 629 072에 연락해 달라고 부탁드립니다.

MALTESE

Jekk ma tifhimx dan id-dokument, jekk jog`bok jempel lis-Servizz ta' l-Interpretu (131 450) u itlobhom jikkuntattjaw lil-MDAА fuq 1800 629 072.

POLISH

Jeśli nie rozumiesz treści niniejszego dokumentu, zadzwoń do Telefonicznego Biura Tłumaczy (Telephone Interpreter Service) pod numer 131 450 i poproś o telefoniczne skontaktowanie się w Twoim imieniu z MDAА pod numerem 1800 629 072.

SPANISH

Si usted no entiende este documento, sírvase llamar al Servicio Telefónico de Intérpretes (131 450) y pedir que llamen a MDAА al 1800 629 072.

TURKISH

Bu belgeyi anlayamazsanız, lütfen Telefonla Tercüme Servisi'ne (131 450) telefon ederek, 1800 629 072'den MDAА ile iliflikiye geçmelerini isteyiniz.

VIETNAMESE

Nếu quý vị không hiểu tài liệu này, xin điện thoại đến Dịch vụ Thông ngôn qua Điện thoại (Telephone Interpreter Service) ở số 131 450 và nhờ họ liên lạc MDAА qua số 1800 629 072.

Multicultural Disability Advocacy Association of NSW

Individual Advocacy

Newcastle



About MDAA

MDAA aims to promote, protect and secure the rights and interests of people from non-English speaking backgrounds with disability and their families and carers in NSW.

Our vision is a society where everyone, regardless of background or disability feels welcome, included and supported.

MDAA has offices in Harris Park, Newcastle, Wollongong and Griffith. MDAA also auspices City and Inner West Disability Advocacy, South East Advocacy and South East Sydney Advocacy.



What is Individual Advocacy?

Individual advocacy means supporting you to speak up for your rights.

We support people from non-English speaking backgrounds with disability, their family and carers to speak up for their rights when they have problems. This includes

problems with housing, immigration, health services, social security, school, work, disability services or the police.

MDAA's Individual Advocates can support you to understand your rights, so you can make your own decisions and get what you need.

What happens when I contact MDAA?

When you contact MDAA an Individual Advocate will talk to you about your problem and the support you need. This helps the Individual Advocate to understand what your problem is and whether advocacy will help solve the problem.

If you need an interpreter the Individual Advocate will organise a telephone interpreter.

What can the Individual Advocate do to support me?

After finding out about your problem the Individual Advocate may

- ▶ give you information so you can get the services you need
- ▶ support you to make a complaint
- ▶ support you to attend a meeting about your problem
- ▶ help you to get advice
- ▶ refer you to another service that can assist you with your problem.



MDAA gratefully acknowledges funding provided by Ageing, Disability and Home Care, Department of Human Services NSW.

Where to find MDAA in Newcastle

Suite 3, Level 1,
408 King Street Newcastle West

