



Changing the Mindset

Women from a non-English speaking background with disability who work in Business Services are the focus of this report.

This report is based on research conducted to investigate current Business Services practices in relation to the participation, rights knowledge and training opportunities of women from a non-English speaking background with disability employed in those services. For that purpose sixty-six Business services throughout NSW were contacted and focus groups with 17 women were held.

Changing the Mindset provides:

- A review of the available literature.
- Up to date information on the challenges facing Business services in relation to women from a non-English speaking background with disability.
- An opportunity to hear from the women about their experiences of working in Business Services.

Recommendations are made, with a particular focus on training and development for Business Services.

This training is available through the Multicultural Disability Advocacy Association of NSW.



This Project was funded by NSW Health Women's Health at Work Program, Western Sydney Area Health





Changing the Mindset

*Experiences of women from a
non-English speaking background
with disability in business services*

ORDER FORM

\$22

Name:

Organisation:

Address:

Phone:

Fax:

E-mail:

(signed)

Please send this order form to:



MDAA

PO Box 381; Harris Park NSW 2150

Ph. (02) 9891 6400 Fax (02) 9635 5355

ABN 60737 946 674

Email: rachel.zarate@mdaa.org.au