



Contact

 **Phone** 9281 8699
 **Fax** 9211 1366

Hearing or speech impaired? Call us via the National Relay Service on 133 677



Need an Interpreter?
Call the Telephone Interpreter Service on 131 450



Mail
Suite 8 Level 1
330 Wattle Street
Ultimo NSW 2007



Email
ciwda@mdaa.org.au



Address
Suite 8 Level 1
330 Wattle Street
Ultimo NSW 2007

www.mdaa.org.au

ARABIC

إذا لم تستطع فهم هذه الوثيقة، الرجاء الاتصال بخدمة الترجمة الهاتفية على رقم ١٣١ ٤٥٠ وأسالهم أن يتصلوا بـ MDAA على رقم ٠٧٢ ٠٦٢٩ ١٨٠٠.

CHINESE

如您看不懂此文件，請打電話給「電話翻譯服務台」(131 450) 請他們聯絡 MDAA 電話 1800 629 072。

CROATIAN

Ako ne razumijete ovaj dokument, molimo nazovite Službu prevoditelja i tumača (Translating and Interpreting Service) na 131 450 i zamolite da nazovu MDAA na 1800 629 072.

GREEK

Αν δεν καταλαβαίνετε αυτό το έγγραφο, σας παρακαλούμε να τηλεφωνήσετε την Τηλεφωνική Υπηρεσία Διερμηνέων (131 450) και να τους ζητήσετε να επικοινωνήσουν με το MDAA στο 1800 629 072.

HINDI

अगर आप इस कागज़ात को पढ़कर समझ नहीं पा रहे हैं तो कृपया टेलीफोन सहायक सेवा (१३१ ४५०) को फोन करें और उनसे एम डी ए ए (MDAA) को १८०० ६२९ ०७२ पर संपर्क करने को कहें।

ITALIAN

Se non comprendi questo documento, telefona al Servizio telefonico interpreti (131 450) chiedendo di essere messo in contatto con il MDAA al 1800 629 072.

KOREAN

만일 이 문서를 이해하지 못하시면, 전화 통역 서비스(131 450)에 전화하여 MDAA 1800 629 072에 연락해 달라고 부탁드립니다.

MALTESE

Jekk ma tifhimx dan id-dokument, jekk jog`bok jempel lis-Servizz ta' l-Interpretu (131 450) u itlobhom jikkuntattjaw lil-MDAA fuq 1800 629 072.

POLISH

Jeśli nie rozumiesz treści niniejszego dokumentu, zadzwoń do Telefonicznego Biura Tłumaczy (Telephone Interpreter Service) pod numer 131 450 i poproś o telefoniczne skontaktowanie się w Twoim imieniu z MDAA pod numerem 1800 629 072.

SPANISH

Si usted no entiende este documento, sírvase llamar al Servicio Telefónico de Intérpretes (131 450) y pedir que llamen a MDAA al 1800 629 072.

TURKISH

Bu belgeyi anlayamazsanız, lütfen Telefonla Tercüme Servisi'ne (131 450) telefon ederek, 1800 629 072'den MDAA ile iliflikiye geçmelerini isteyiniz.

VIETNAMESE

Nếu quý vị không hiểu tài liệu này, xin điện thoại đến Dịch vụ Thông ngôn qua Điện thoại (Telephone Interpreter Service) ở số 131 450 và nhờ họ liên lạc MDAA qua số 1800 629 072.


City and Inner West Disability Advocacy

Individual Advocacy



About CIWDA

City and Inner West Disability (CIWDA) aims to promote, protect and secure the rights and interests of people with disability and their family and carers.

CIWDA covers the Ashfield, Canada Bay, Leichhardt, Marrickville and Sydney City local government areas.

Our vision is a society where everyone, regardless of background or disability feels welcome, included and supported.

CIWDA is auspiced by Multicultural Disability Advocacy Association of NSW.



What is Individual Advocacy?

Individual advocacy means supporting you to speak up for your rights.

We support people from diverse backgrounds with disability, their family and carers to speak up for their rights when they have problems.

This includes problems with housing, immigration, health services, social security, school, work, disability services, the police or legal matters.

CIWDA's Individual Advocates can support you to understand your rights, so you can make your own decisions and get what you need.

What happens when I contact CIWDA?

When you contact CIWDA an Individual Advocate will talk to you about your problem and the support you need. This helps the Individual Advocate to understand what your problem is and whether advocacy will help solve the problem.

If you need an interpreter the Individual Advocate will organise a telephone interpreter.

What can the Individual Advocate do to support me?

After finding out about your problem the Individual Advocate may

- ▶ give you information so you can get the services you need
- ▶ support you to lodge a complaint
- ▶ support you to attend a meeting about your problem
- ▶ help you to get advice
- ▶ refer you to another service that can assist you with your problem.



MDAA gratefully acknowledges funding provided by the Australian Government through the Department of Families, Housing, Community Services and Indigenous Affairs.

Where is CIWDA?

Suite 8, Level 1
330 Wattle St, Ultimo

