

Free training

Working effectively with Interpreters

**Are you a DSP or HACCC funded service in the Cumberland Prospect or Nepean area?
...Then this free training is for you!**

The Cumberland Prospect Region NESB Service Access Project (RAP) in partnership with Multicultural Access Project are running free workshops on "Working Effectively with Interpreters" in the Holroyd/Parramatta, Blacktown and Penrith local government areas. These workshops will provide you with all the "handy-hints" and ideas you need to get the most out of the money spent, and a quality control system which will never again leave you wondering what the interpreter really said.

Learning Outcomes

This training course is designed for you, the participant, to gain the cultural competence required for effective communication with people from culturally and linguistically diverse backgrounds and to identify some 'handy hints' and best practice for when you work with interpreters.

By the end of the training you will be able to:

- Identify the elements of communications and how they impact on cross cultural communication
- Have a clear understanding on how and when to use professional interpreters
- Have gained practical skills in working with interpreters
- Identify different interpreter service providers and how to access them
- Develop a 'language services' budget for your service/organisation

Venue, times and dates:

**Thursday 7th May 09 at
TRI Community Exchange,
688 High St, Penrith
Time: 9:30am - 12:30pm**

**Thursday 21st May 09 at
Holroyd City Council
Committee Rooms 1 and 2,
Foyer Level at Council
Chambers,
16 Memorial Ave Merrylands
Time: 9:30am - 12:30pm**

**Tuesday 16th June 09 at
Blacktown City Council
Nirimba Room, Level 5,
Blacktown City Council
Civic Centre,
62 Flushcombe Rd
(entry from Campbell
Street), Blacktown
Time: 1:30pm - 4:30pm**

More information?

Please contact Maria Katrivesis RAP Project Worker on: 0421 046566 or
Monika Latanik Multicultural Access Project on: 8838 2175

**To register, call MDAA today on (02) 9891 6400 or
fax: (02) 9635 5355 or email mdaa@mdaa.org.au**

Working with Interpreters - Registration Form

Personal Details:

Note: It is essential that we have a way to contact you quickly if there are late changes to the program. Please print clearly. Names will appear on tags and certificates.

First Name: Last Name:

Occupation: Organisation:

Mailing Address:

..... Postcode:

Ph (wk): Fax:

Mob: Email:

Does your service receive (please tick box):

- DSP funding? HACC funding?

Please detail any participation needs we need to take into account (eg: wheelchair access, access to a hearing loop, dietary requirements, information in large print):

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Course Details:

I will be attending the "Working with Interpreters" workshop on the following day (please tick):

- Thursday 7th May 09 at TRI Community Exchange, Penrith
 Thursday 21st May 09 at Holroyd Council
 Tuesday 16th June 09 at Blacktown City Council

Signature:

Post to: MDAA, PO Box 9381, Harris Park NSW 2150
or fax: (02) 9635 5355 **or e-mail to:** mdaa@mdaa.org.au